Incident & Maintenance Notification

There will be limited support available on Monday May 20th due to Whit Monday

MAINTENANCE NOTIFICATION

IN SHORT

To comply with our ISO27001 certification standards we patch our systems regularly.

Dear customer,

As we are striving to keep our systems as safe as possible we have to patch our systems.

We planned this every third Monday of the month: our platform will be down between 18.30 and 23:00.

To be as informative as possible we've planned this for the whole year 2024:

Day	Date	Time
Monday	17-jun-2024	18:30-23:00
Monday	15-jul-2024	18:30-23:00
Monday	19-aug-2024	18:30-23:00
Monday	16-sep-2024	18:30-23:00
Monday	21-oct-2024	18:30-23:00
Monday	18-nov-2024	18:30-23:00
Monday	16-dec-2024	18:30-23:00
Monday	20-jan-2025	18:30-23:00
Monday	17-feb-2025	18:30-23:00
Monday	17-mar-2025	18:30-23:00
Monday	21-apr-2025	18:30-23:00

Want to know more?
If you have any questions please contact Onetrail Support during our business hours, we are happy to help you.

Onetrail Support
+31 30 697 32 85
Servicedesk

Kind regards,

The Onetrail team